

Name	Date of Appointment
Ciaran Astin	May 2022
Martin Bennett	January 2021
Paula Constant	August 2023
Maria Darby-Walker	July 2019
Bob Head	November 2016
Andy Lothian	July 2017
Sarah Mace	October 2020

Directors Information

Paula Constant *Chief Executive*

Paula Constant was appointed CEO of Personal Group in August 2023. Paula is an accomplished business leader with a career spanning over 20 years in the fields of telecoms, banking and outsourcing. Paula brings a wealth of experience and expertise to the role and her executive journey includes notable positions at renowned companies such as National Australia Bank, Mitie, BT,

Vodafone, Accenture and most recently, Woven Solutions Group Limited. Paula's proven track record of delivering outstanding results in both B2C and B2B organisations, can be attributed to the implementation of strategic vision and showcasing operational leadership achieving a 70% increase in profits within just 18 months.

Ciaran Astin *Non-Executive Director*

Ciaran is an experienced leader in consumer services businesses across the insurance, telecoms and energy sectors. He has extensive P&L leadership experience in regulated businesses, with a skill set spanning commercial and customer-related functions. Ciaran currently serves as Managing Director of ClearScore's insurance-related business. Between 2012 and 2019, he held senior leadership roles at leading personal lines insurers, Hastings Group and Direct Line Group. Earlier in his career, Ciaran spent two years driving product transformation in Centrica's consumer business, following seven years in commercial leadership roles in the telecoms sector with BT Group and Telewest. Ciaran holds a Masters in Engineering from Cambridge University.

Martin Bennett *Non-Executive Chairman*

Martin is an experienced non-executive and chairman, bringing over 20 years of financial service experience to businesses. He has a diverse and extensive skill set, stretching across commerce, operations and finance. Prior to embarking on a non-executive career in 2018 Martin spent nearly 15 years at HomeServe plc creating a FTSE 100 services business, holding CEO, COO and CFO responsibilities in the UK, US and Europe. Before this he spent three years as Finance Director of Clarity Group and ten years at Arthur Andersen where he worked in audit and transaction services.

Maria Darby-Walker *Senior Non-Executive Director*

Maria is a Non-Executive Director, Marketing and Communications Consultant and Executive Coach with a demonstrable record in advising the C-Suites of international global brands on strategy, personal reputation and risk management.

Bob Head *Non-Executive Director*

Over 30 years' experience in the financial services industry in the UK and internationally, including co-founder of egg, first CEO of smile and Director of Prudential's International Division. Bob has a passion for effective governance, serving on remuneration, audit and risk committees and a desire to make a difference as a director.

Andy Lothian *Non-Executive Director*

Andy developed his career in sales with Personal Group Benefits (PGB), first as a Group Account Executive followed by Development Manager, Regional Manager and National Sales Manager. Andy joined The Board in July 2017 as an Executive Director and following his retirement from his role as Managing Director of PGB, became a Non-Executive Director in January 2021

Sarah Mace *Chief Financial Officer*

Sarah joined Personal Group in January 2014 as Group Financial Controller and Company Secretary. Previously Head of Finance for private equity owned Chicago Leisure Ltd she also has experience in a broad range of industries including roles at large communications firm Cable and Wireless and various life and pensions companies.